

Sunliner Commitment to Customers

Sunliner stands beside you in your exciting new journey with our 40+ years of RV manufacturing experience, a 24-month nationwide manufacturers warranty and a network of service agents.

Our Commitment

Sunliner is committed to providing our customers with the highest quality product and customer service and to make sure we meet your expectations every time you deal with Sunliner.

Within 3 months of your purchase, Sunliner will contact you and invite you to complete a short survey. This survey is designed to check your purchase experience met your expectations and ensure that we are keeping our commitment to you.

If Things Go Wrong

While we are dedicated to delivering the highest quality product and service you expect, we may not always get things right. If you're unhappy with Sunliner, your Sunliner RV or your Sunliner Selling Dealer please let us know. We have both internal and external dispute resolution processes aimed to resolve any complaint from you.

Steps

1. Contact your selling dealer for assistance
2. Request to speak the Dealer Principal to resolve your issue
3. If your dealer is unable to assist you, contact Sunliner
4. If required Sunliner will initiate an internal inquiry

Get In Touch with Us

For further information about our dispute resolution process please visit our website
www.sunliner.com.au/customer-care

Sunliner Direct

Ph: 1 800 786 546

Email: info@sunliner.com.au

Mail: PO Box 554, Bayswater VIC 3153

